



WITHDRAWAL FORM (RETURN FORM)

(The form should be filled out and sent back only if you want to withdraw from the contract)

name

town and date

adres

*e-mail/telephone
(optional)*

All Good S.A. (Coffeedesk)
Coffeedesk warehouse
Hall C
4 Zachodnia St., 78-100
Kolobrzeg
email: sklep@coffeedesk.pl

STATEMENT OF WITHDRAWAL FROM THE CONTRACT (RETURN)

I declare that I withdraw from the contract of sale of the following products:

Lp.	Product name / symbol	Quantity	Reason <i>(you don't have to specify it)</i>
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Date of purchase:

Order number/invoice
number:

I request a refund as follows:

(provide account number for refund or method of payment at purchase)

*legible signature
(only if you send the form on paper)*

Your right of withdrawal, which you may be entitled to under the law, will be exercised under the terms of the Terms of Service presented on the following page and on our websites.

Information on withdrawal from the contract (return of products)

In accordance with current legislation, we would like to remind you that when you shop on the Coffeedesk website, you may have a consumer right of withdrawal. It applies to people who make purchases not directly related to their business or professional activity, or when the purchase is not of a professional nature.

You do not have to give a reason for withdrawing from the contract (we also call it a return), and the statutory period for exercising this right is 14 days, counting from the delivery of the purchased goods to you.

We extend this deadline and give you as many as **365 days** to exercise this right and return the goods, counting from the day you place your order. You don't have to give any reason either, but indicating it will help us improve our offer.

To withdraw from the contract, you just need to let us know. You can do this:

- in your customer panel - after logging in to the store (if you have an account),
- by sending us a statement at email: sklep@coffeedesk.pl,
- you will send us a statement in writing to the address: Sienkiewicza 12 Street, 78-100 Kolobrzeg.

To meet the given deadlines, it is sufficient that you send us a message in which you clearly express your decision to withdraw from the contract. You can also use the provided withdrawal form, but this is not necessary.

If you decide to withdraw from the contract (return), we will refund all payments we have received from you, including the cost of delivering the goods (except for additional costs if you have chosen a delivery method other than the cheapest ordinary delivery method we offer). We will do this promptly, at the latest within 14 days from the day we learn of your decision. If possible, we will make the refund using the same payment method you used during the original transaction (or to your bank account), unless you expressly agree otherwise. You will not have to pay any fees in connection with this return. However, we may withhold the refund until we receive the goods or proof of their return, whichever comes first.

Your statement of withdrawal will be effective if you send us the returned goods to the address: Coffeedesk's Warehouse, 4 Zachodnia St., Hall C, 78-100 Kolobrzeg, no later than 14 days from the day you informed us of your withdrawal from the contract. The deadline is met if you send the goods back to us before this time. Remember that you must pay the direct costs of returning the goods, and the possibility of returning the goods free of charge applies only to the purchases of registered customers.

Remember that if the goods you return are in a worse condition than the one in which you received them (other than natural use in a way that is necessary to ascertain the nature, characteristics and functioning of the goods), we may charge you for the reduced value of the goods.

We would also like to remind you that there are certain situations in which the right of withdrawal does not apply. This is especially true when the goods are:

- 1) a thing that spoils quickly or has a short shelf life,
- 2) an item delivered in a sealed package that cannot be returned after opening for health or hygiene reasons, if the package has been opened after delivery (e.g. open packages of coffee or tea).

If you have any questions - we are at your service.

Coffeedesk.com team